

# **KNOW BEFORE YOU GO**

The cost for an Interventional Radiology procedure which may include an imaging exam can vary widely between organizations. Although your insurance may cover a portion of the charges, your out-of-pocket cost may still be significant.

### **Compare and Save**

Be a smart consumer. You owe it to yourself to find out how much your imaging exam will cost you before you go. While obtaining pricing from other imaging providers can be confusing, it's not that way at Advanced Radiology. We're happy to provide you with clear pricing information up front. All we need is the exam code requested by your doctor and your insurance information.

### Advanced Radiology—the best combination of quality, expertise and value

We think you'll find Advanced Radiology provides the best value. Our goal is to provide the best medical imaging services to you and your family, and our team is dedicated to making your experience as stress free as possible. When you couple the quality and expertise of Advanced Radiology with the astonishing price differences, you'll understand why Advanced Radiology provides a superior value.

Since every insurance plan is different, call 203.696.3692 for a personalized exam estimate based on your insurance plan and/ or situation. We'll also be happy to schedule your appointment at a time and location that suits your schedule.

## **INSURANCE**



#### Have questions? Please call us at 1.888.912.7583

At Advanced Radiology we participate with most major health insurance plans. Whether participating or not, we are happy to file your claim to any insurance carrier. Since insurance plans can change, we encourage you to confirm your diagnostic imaging coverage and possible deductible, co-insurance and/or co-pay for your specific imaging examination/procedure. The telephone number for your insurance carrier's customer service or member relations department can be found on the back of your insurance identification card.

Advanced Radiology cares about your health and your wallet, please read through the next section to better understand your possible financial responsibility.

#### A brief summary about possible out of pocket expenses

**Co-Pay:** Interventional Radiology procedures may have a co-pay

**Deductibles:** If your plan has a deductible, you will be responsible for all or a portion of the insurance carriers contracted rate for the examination/procedure you are having performed. All radiological examinations will be applied to any unmet portion of a deductible making you financially responsible except for Preventative/Screening Mammography.

**Co-Insurance:** If your plan has a co-insurance, you will be responsible for a percentage of the insurance carriers contracted rate. All radiological examinations are subject to co-insurance making you financially responsible except for Preventative/Screening Mammography.

Advanced Radiology's staff is trained to assist our patients in knowing how to determine possible out of pocket expenses. Please inquire during the scheduling or pre-registration process and our staff will have someone review your insurance benefits, how they apply to diagnostic imaging examinations, and get back to you. We will also work with you on a reasonable payment plan if/when needed. If you do not have insurance or, if your insurance does not cover an examination or procedure you wish to still have, please ask about our self-pay pricing during the scheduling or pre-registration process. Our staff will have someone call you to discuss our self-pay rates and will be happy to work with you to set up a payment plan if that is helpful to you.

### Please be advised, your payment, co-pay or co-insurance is due at the time of service.

Patient deductibles, co-pays and/or co-insurance can apply to all Advanced Radiology services.

For your convenience, we accept cash, check, VISA, MASTERCARD, Discover

## **INSURANCE**



### **Participating Insurance Carriers**

- AARP MEDICARE COMPLETE
- AETNA & AETNA MEDICARE: Some Aetna plans require a referral from your primary care physician for certain procedures. Please call Aetna to verify.
- ANTHEM BC/BS
- ANTHEM BC/BS FEDERAL
- ANTHEM BC/BS 65
- ANTHEM BC/BS EXCHANGE
- CIGNA
- CONNECTICARE
- CONNECTICARE MEDICARE (VIP)
- CONSOLIDATED HEALTH NETWORK (CHN)
- FIRST HEALTH
- GALAXY HEALTH NETWORK
- HMC-PPO
- HARVARD PILGRIM
- HUMANA
- MAGNACARE
- MEDICARE
- MEDICAID
- MEDSOLUTIONS
- MULTIPLAN
- NORTHEAST HEALTH DIRECT
- OXFORD
- PHCS
- RR MEDICARE
- TRICARE PRIME/STANDARD
- UNITED HEALTHCARE
- UMR UNITED MEDICAL RESOURCES
- WELLCARE

Prior Authorization may be required for all Interventional Radiology Procedures including imaging along with some surgical procedures and Consultations.

Patient deductible, co-pay and/or co-insurance will apply to these services.

## **INSURANCE**



### **Third Party - Processing Claims for Insurance Carriers**

If you do not see your insurance carrier listed, it is possible for Advanced Radiology to still be considered 'in-network'. Many insurance carriers use a 3rd party to process and pay their claims. So although we may not be a 'participating provider' for your insurance carrier, we may have a contract with a 3rd party who processes your insurance company's claims. Call your insurance carrier to inquire.

# **BILLING**

If you have questions about your statement, please call 1.888.912.7583

#### Paying your balance

Advanced Radiology offers a variety of ways for you to conveniently pay your balance. We accept VISA, MASTERCARD, Discover along with processing of Health Savings Accounts (HSA).

#### **ONLINE:** www.peryourhealth.com

Each billing statement will indicate an 'Account Number' or 'ID', this number will contain 4 numbers, an asterisk (\*) followed by 6-12 additional numbers/letters. Example: 1234\*567890 or 1234\*AB567890. Your statement will also contain an 'Access Key', a 4-8 digit alpha-numeric code specific to your account. You will need this information in order for the 'per your health' website to identify your account.

The 'Per Your Health' website will allow you to update your insurance, address, view your account or send a message to our billing office. \*\*Please note – for patient privacy, Advanced Radiology staff does NOT have access to this information\*\*

**BY PHONE:** We accept VISA, MASTERCARD, Discover along with Health Savings Accounts (HSA) cards. *Please call* **1.888.912.7583** 

BY MAIL: Mail your check directly to: Advanced Radiology, P.O. Box 4800, Lewiston ME, 04240

#### Questions about your statement/bill?

Please contact our billing company:

Change Healthcare

P.O. Box 4800

Lewiston ME, 04240

Bill payment automated line: 1.888.912.7583

Fax: 1.678.459.0537